



Office of the Chief
Records Officer for the
U.S. Government

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March 15, 2024

Kim Tart
Department of Veterans Affairs
801 Vermont Avenue, NW
Enterprise Records Service (005R1B)
Washington, DC 20420

Dear Kim Tart,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report on the loss of medical records at the Sepulveda VA Medical Center, CA.

According to the report, the records were lost due to human error. Thirty-two boxes with approximately 320 volumes of medical records were scheduled for transfer and were inadvertently shredded. We understand that to prevent future loss of records changes have been made in records transporting procedures.

Based on the information provided, the reporting requirements of 36 CFR 1230.14(a) have been met and NARA considers this matter closed. I appreciate your attention on this important matter. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government