



Office of the Chief  
Records Officer for the  
U.S. Government

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February 22, 2022

Jose Garcia Rivera  
Records Management Officer  
Office of the General Counsel  
Surface Transportation Board  
395 East Street, S.W. Room 11411  
Washington DC 20423-0001  
Jose.rivera@stb.gov

Dear Mr. Rivera,

The National Archives and Records Administration has received your report on the loss of calendar records for Board Member Ann Begeman from September 2016 through June 2018. According to the report, the records were lost due to an error that occurred during a records migration process. We understand that numerous attempts were made to recover the records and that steps have been taken to prevent any further loss of Board Member calendar records.

Based on the information that you provided, the reporting requirements of 36 CFR 1230.14(a) have been met. NARA is satisfied with the safeguards established and considers this matter closed. I appreciate your attention to this important matter. If you have any questions or wish to discuss further, please contact me at [laurence.brewer@nara.gov](mailto:laurence.brewer@nara.gov).

Sincerely,

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government