



Office of the Chief  
Records Officer for the  
U.S. Government

***Sent Via Email. No Hard Copy to Follow.***

October 4, 2023

Kim Tart  
Department of Veterans Affairs  
810 Vermont Ave, NW  
Enterprise Records Service (005R1B)  
Washington, DC 20420

Dear Kim Tart,

The National Archives and Records Administration (NARA) acknowledges receipt of the Department of Veterans Affairs' (VA) report on the loss of research project data at the Edward Hines Jr. VA Hospital Hines, IL.

According to the report, the records were lost due to human error. The records were mistaken for another set of records that were eligible for disposal and were inadvertently deleted. We understand that efforts were made to recover the records, but were unsuccessful. We further understand that to prevent future loss of records, training will be provided to ensure that staff understands proper protocols and the use of safeguards.

Based on this information, NARA is satisfied with the actions VA has taken and considers this matter closed. If you have any questions regarding this matter, please contact me at [laurence.brewer@nara.gov](mailto:laurence.brewer@nara.gov).

Sincerely,

LAURENCE BREWER  
Chief Records Officer  
for the U.S. Government