



# **Office of Government Information Services (OGIS)**

## Annual Open Meeting



# Fiscal Year 2016 in Review

- FOIA Improvement Act of 2016
- OGIS Activities
  - Outreach and Collaboration
  - Dispute Resolution
  - Compliance
  - Recommendations
- A Look Ahead

# Outreach and Collaboration

- Open Government
  - US National Action Plan 3.0
    - Develop educational resources to teach students about FOIA
      - Integrated into DOCSTeach
    - Collaborate with Office of Information Policy to improve FOIA webpages
      - Ongoing

The screenshot shows the DOCSTeach website interface. At the top, there is a navigation bar with 'MENU', 'DOCSTeach', and 'The online tool for teaching with documents, from the National Archives'. To the right are logos for 'THE NATIONAL ARCHIVES' and 'NATIONAL ACTION PLAN 3.0'. Below the navigation bar are social media icons for Facebook, Twitter, Google+, and LinkedIn. The main content area features a lesson plan titled 'The Impact of Bloody Sunday in Selma' with the subtitle 'Making Connections' and 'Created by the National Archives'. Below the title is a photo of the Edmund Pettus Bridge. To the right of the lesson plan is a sidebar with the heading 'WHAT IS THE FREEDOM OF INFORMATION ACT?' and several sub-sections: 'WHO FILES FOIA REQUESTS?', 'WHY WOULD I FILE A FOIA REQUEST?', 'HOW DO I FILE A FOIA REQUEST?', 'WHEN WILL I RECEIVE A RESPONSE TO MY FOIA REQUEST?', and 'WHAT WILL AGENCIES RELEASE UNDER FOIA?'. The sidebar also includes the National Archives logo at the bottom.

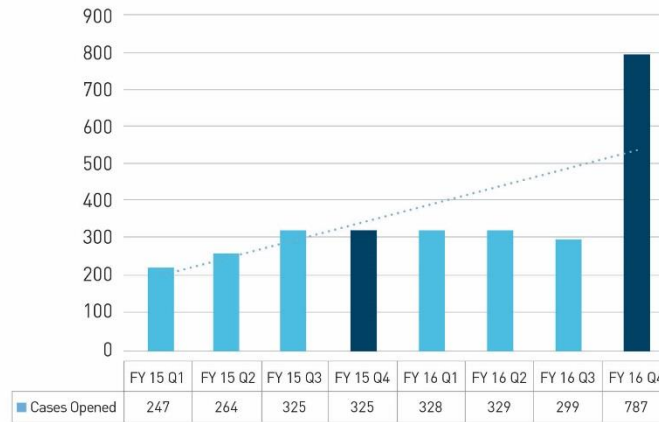
# Outreach and Collaboration

- Sunshine Week 2016

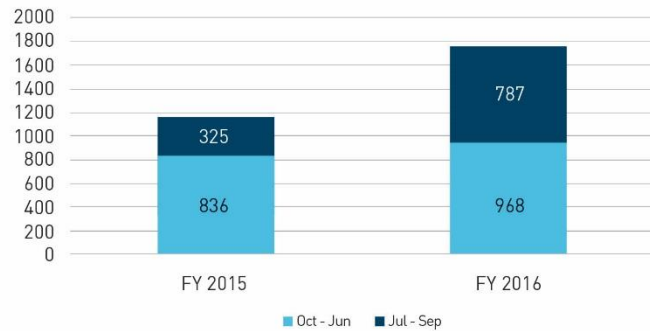


# Dispute Resolution

Cases Opened by Fiscal Year (FY) Quarter



Cases Opened in FY 2015 and FY 2016



## Who Can Help You Through the Freedom of Information Act (FOIA) Process?



### AGENCY FOIA PUBLIC LIAISON



### OFFICE OF GOVERNMENT INFORMATION SERVICES

#### BEFORE YOU FILE A FOIA REQUEST

- Explains agency records
- Suggests offices that might have responsive records
- Explains the agency's FOIA process

- Explains the FOIA process
- Suggests appropriate agencies to contact

#### DURING THE FOIA PROCESS

- Provides an estimated date of completion
- Discusses how to reformulate requests to address fees and processing time

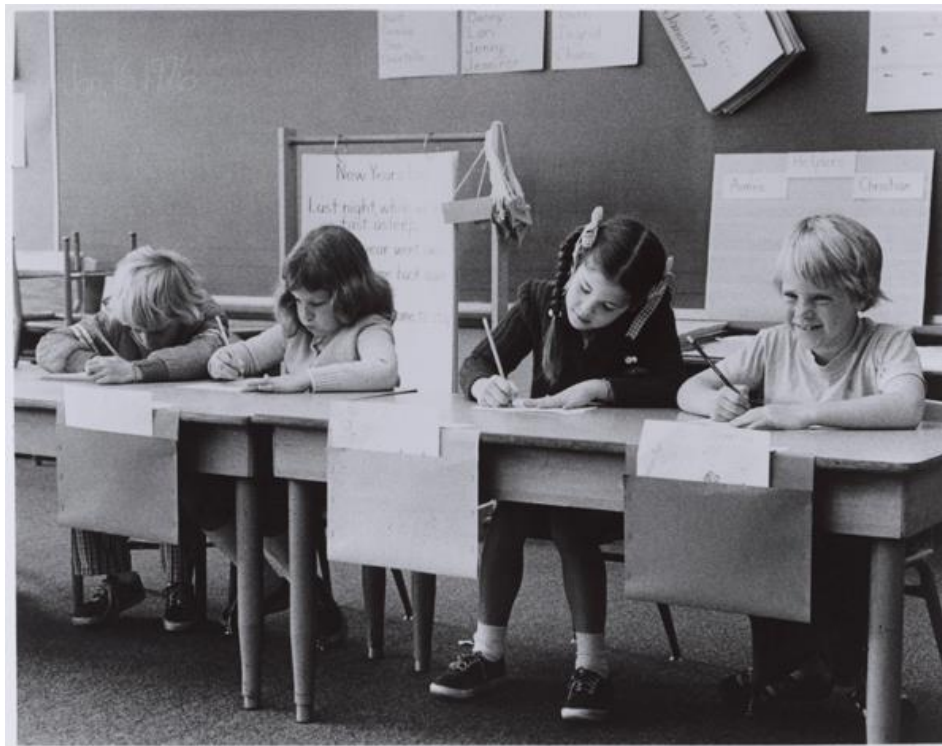
- Establishes communication between the requester and the agency
- Acts as a liaison

#### AFTER THE APPEAL PROCESS

- Explains agency actions
- Resolves disputes and narrow issues

# Dispute Resolution

- Training for FOIA Professionals



# Compliance

- Agency Assessments
  - Management
  - Technology
  - Communication
- “Still Interested” Assessment



The screenshot displays the OGIS website interface. At the top left is the OGIS logo (Office of Government Information Services) and the title 'The Federal FOIA Ombudsman'. A search bar is located at the top right. Below the header is a navigation menu with tabs for 'About OGIS', 'Outreach/Events', 'FOIA Advisory Committee', 'Compliance', 'Mediation', 'Recommendations', and 'Resources'. The 'Compliance' tab is selected. On the left side, there is a 'In This Section' sidebar with a list of links: 'About OGIS', 'Outreach/Events', 'FOIA Advisory Committee', 'Compliance' (with sub-links for 'About Compliance Program', 'Agency Compliance Reports', and 'Targeted FOIA Compliance Assessments'), 'Mediation', 'Recommendations', and 'Resources'. The main content area shows a breadcrumb trail: '> OGIS Home Page > FOIA Compliance Program > Agency Compliance Reports > Department of Homeland Security (DHS)'. The title of the page is 'Department of Homeland Security (DHS)'. The text below the title states: 'During Fiscal Year (FY) 2016 and FY 2015, OGIS reviewed Freedom of Information Act (FOIA) compliance at six DHS components and issued reports. In FY 2017, OGIS will issue a report on the DHS Privacy Office, which has department-wide responsibility for supporting FOIA implementation and customer service and providing oversight.' Below this text are two underlined links: 'Chief FOIA Officer, Privacy Office' and 'Customs and Border Protection'. At the bottom of the page, the text 'Federal Emergency Management Agency' is partially visible.



# Compliance

Status of  Compliance Recommendations

	Management	Technology	Customer Service
Response Received FY 2016			
Federal Emergency Management Agency	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
United States Coast Guard	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Transportation Security Administration	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Customs and Border Protection	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Response Due FY 2017			
United States Secret Service	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/>	<input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>

# Recommendations

- FOIA Advisory Committee



# What is Ahead?

- Physical office move – beginning May 5, 2017
- Website Changes – May 15, 2017
- Chief FOIA Officers Council Meeting – Summer 2017

# Public Comment

- Please submit any written comments to [OGIS@nara.gov](mailto:OGIS@nara.gov)