



Office of the Chief
Records Officer for the
U.S. Government

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January 8, 2024

Andrica Dickerson
Department of Defense
Department of the Army
Army Records Management Directorate
9301 Chapek Road, Building 1458
Ft. Belvoir, VA 22060-5527

Dear Andrica Dickerson,

The National Archives and Records Administration (NARA) acknowledges receipt of the Army's report on the loss of one box of Individual Academic records from the United States Army Garrison - Rheinland Pfalz (USAG - RF), Kaiserslautern, Germany.

According to the report the records are presumed to have been lost in shipment from USAG - RF to the Valmeyer, Illinois Federal Records Center (FRC). We understand that efforts were made to locate the missing box but were unsuccessful. We further understand that to prevent future loss of records, USAG - RF has revised its records shipment procedures to include affixing USPS tracking labels on all boxes and banding the records with straps to protect the integrity of each carton shipped.

Based on this information, NARA is satisfied with the actions the Army has taken and considers this matter closed. If you have any questions regarding this matter, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government