



Office of the Chief
Records Officer for the
U.S. Government

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January 24, 2023

Kim Tart
Department of Veterans Affairs
810 Vermont Ave, NW
Enterprise Records Service (005R1B)
Washington, DC 20420
kim.tart@va.gov

Dear Kim Tart,

The National Archives and Records Administration has received your report on the loss of one patient medical record that was maintained by VA San Diego Healthcare System (VASDHS). According to the report, notes on an index card indicated that the record was transferred from the VASDHS to the VA Medical Center in Phoenix, AZ. The VA Medical Center in Phoenix conducted a search and confirmed that they did not have the record and that the Veteran was never a patient.

We understand that efforts made to recover the record were unsuccessful. We also understand that to prevent the future loss of records, the VASDHS Records Center and Vault (RCV) Team is in the process of inventorying its entire holdings.

Based on the information that you provided, the reporting requirements of 36 CFR 1230.14(a) have been met. NARA is satisfied with the safeguards established and considers this matter closed. I appreciate your attention to this important matter. If you have any questions or wish to discuss further, please contact me at laurence.brewer@nara.gov.

Sincerely,

LAURENCE BREWER
Chief Records Officer
for the U.S. Government