

# MIKE

## The Researcher

### Frustrations

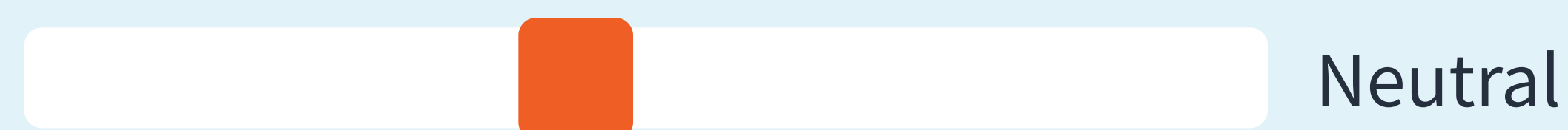
The digital files are not high-enough resolution for me to use, and the scans are often unreadable.

The Catalog is too disconnected from the finding aids and website content. Too little information is provided in the Catalog descriptions, and I did not find any digitized images of the records I need.

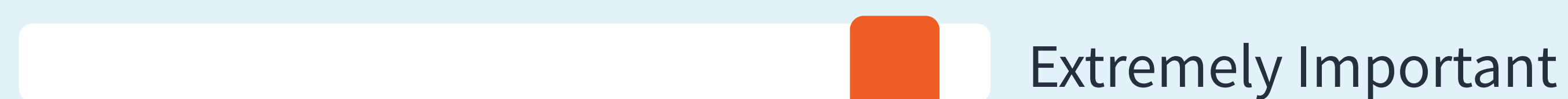
I am confused by your multiple offices and who to contact.

### Desired Features

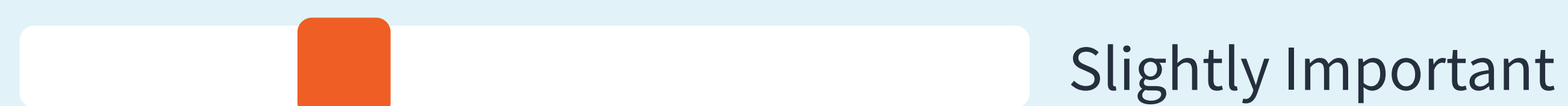
Mobile-Friendly



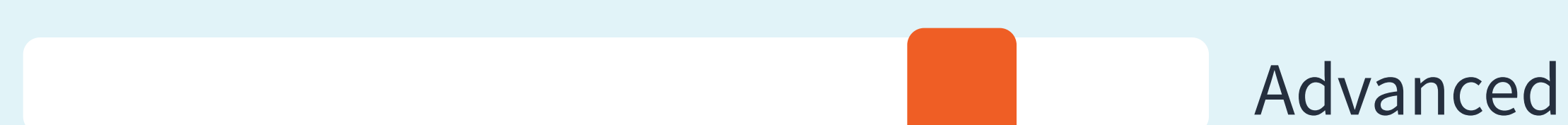
National Archives Catalog



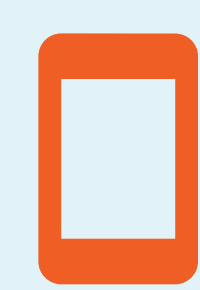
Consistent Look and Feel



### Technical Expertise



### Devices Used



Mobile



Tablet



Desktop

Goal

**I am writing an article for an edited book on the Civilian Conservation Corps**

### User Stories

I want to be able to contact the reference personnel at the National Archives so that I can find records from agencies created under the New Deal about the programs created during the Great Depression.

I want to use the National Archives Catalog so that I can find records from agencies created under the New Deal.

I want to locate photographs and film taken during the World War II for my research and classes.

I would like to see more resources spent on finding aids/search guides and to have those finding aids be posted online and word searchable.

I want to find maps, surveys, employment records, and blueprints used by federal programs.

I want to be able to see the documents online, and not have to travel in person.

**"I'm looking for a Civilian Conservation Corps search guide. Trying to use the Catalog is like falling down a deep hole. There has to be a better way to browse for what I'm looking for."**



The U.S. National Archives and Records Administration  
[www.archives.gov/digitalstrategy/personas](http://www.archives.gov/digitalstrategy/personas)